

What Our Clients Think



When we joined up with MIL, the service they have provided has been excellent. From the first initial contact through to the day to day running of the accounts, everything has been done professionally, prompt and without fault. The communication is fantastic and they are always at the end of the phone or email if we have any questions. I would highly recommend MIL, and everyone that I have had the pleasure of dealing with is a credit to the company.

James Crumpton, Hunters



We have been working with MIL for just short of a year the team have been helping us to gain outstanding fees for withdrawn properties where we have been the introducers. We have been successful in obtaining several fees over this period which without the help of the company we would have most likely not have ever received. Our point of contact in this time has been Melanie Wenn, Melanie has always been helpful with any queries we have had and has guided us through the process.

Stephanie Karwat, Edward Mellor



We started using MIL a few years ago now. Fortunately, we do not have many withdrawals but with peoples circumstances ever changing they are inevitable in some cases. MIL provide us with the peace of mind that if we are entitled to a fee, we will see it without having to do anything.

Marcus Feinholts, Fine Home Property Ltd



MIL Collections offer a superb service and their staff are both cheerful and helpful especially our regular contact Melanie.

Adam Jenken, Hunters

MIL have been very helpful and successful in recovering money owed to us on a no win no fee basis. I highly recommend using their services.

Gary Romans, Park Row



MIL collections have been very easy to deal with from setting up the account to the monthly reports: Amber keeps in regular touch with us and the communication is excellent. Thanks MIL!

Debbie Bannister, Residential Sales Manager, Sealeys Estate Agents Ltd



I was recommended to use Ellie Spargo of MIL Collections by other offices within our estate agency group. I have always found her to be very professional, proactive and 'on the ball'. My office has been successful in being paid a commission on a property that was previously withdrawn and 'sold' by another agent. Ellie personally handled this and the whole process was stress free. I would have no hesitation in recommending Ellie to others.

Vince Hedges, Robinson Jackson Northumberland Heath



We have only recently started our working relationship with MIL Collections and I have found them to be helpful, friendly and supportive. I have mainly had dealings with Ellie Spargo and Ellie always takes the time to explain the processes and next steps with our files.

I cannot recommend them enough!

Michelle Faulkner, SW19

I would highly recommend working with MIL as they really deliver what they promise to do. I am always kept up to date with the progress on any file and they are committed to providing the best of customer service.

Edward Godfrey, Oakwood Estate Agents



Malachy has been great. I was a little apprehensive at first but I am really pleased with the patience he has given us and service we have received. Malachy has exceeded our expectations in the volume of fees he has been able to recover for us.

Springbok Properties



We have been working with Melanie Wenn from MIL for almost a year and we have found the service exceptional.

We have had success in recovering fees which were due to us and the process was seamless.

The service is prompt and reliable with no hidden fees. We have been blown away by how efficient and friendly all the staff are at MIL. All staff are friendly and approachable and will patiently explain the process!

I would be happy to recommend this company.

Melanie Britton, Brittons Estate Agents



Good service and being proactive chasing potential lost fees from withdrawals.

Martin Lonsdale, Lonsdales Estates



"We have found MIL to be very professional and from the first telephone call to introduce themselves to arranging and setting up our accounts. As a busy firm we appreciated Jade's help and that of her colleagues in completing paperwork and ensuring we supplied everything that was needed. We have had to do very little in fact, and this has freed us up to carry on with our business. Although we have yet to have a claim to make, we are confident and content that MIL is continually monitoring our withdrawn properties. We certainly would recommend their services."

Leo Nickells, Taylors Estates